AUTOMMATE

THE POWER OF ZERO-TOUCH SERVICE DELIVERY FOR MSPS

Combine Hyperflows, AI Agents, & Multi-Tenancy

Autom Mate delivers true Zero-Touch Service across your entire client base

Autom Mate MSP Edition brings all the power of Autom Mate Enterprise and adds the features that Managed Service Providers need most: Multi-tenancy, advanced access controls, and centralized service orchestration across multiple client environments. We help you deliver smarter, faster services across all your customers from one intelligent platform.

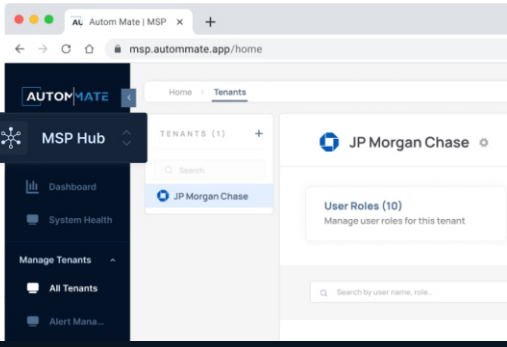
Your ITSM, CRM, or RMM tools might include basic automation but they're limited by vendor-defined rules.

Autom Mate MSP Edition breaks those boundaries, acting as a universal automation and orchestration fabric that connects everything: tools, services, and data across all clients.

Think of Autom Mate as your automation mission control center enabling MSPs to deliver service at a scale and speed not possible with native automations.

- Automate onboarding & offboarding
- Orchestrate patching, monitoring, & remediation
- Deploy AI-driven ticket triage & escalation
- Deliver unified service & SLA reporting across tenants

Built for the service providers who keep business running. Deliver faster. Scale further. Automate more.



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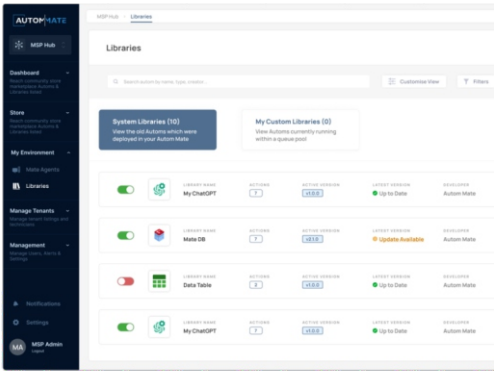
Why MSP Edition?

Scale your workflows seamlessly across different systems with minimal effort and predictable cost.

With Autom Mate MSP Edition, you can scale service delivery without scaling headcount and without losing control.

- **Multi-Tenant Architecture:** Manage multiple clients securely and independently. One platform, unlimited tenants.
- **Advanced Access Controls:** Define user roles, permissions, and guardrails across your MSP team and customers.
- **All Tools Connected:** Integrate ITSM, CRM, RMM, HR, communications, and more across every client environment.
- **Hyperflow Orchestration:** Build reusable automation flows that span tools, services, and AI agents.
- **AI Agent Builder:** Create specialist, brand-safe AI agents for each client with strict control and governance.
- **Zero Touch Outcomes:** Automate onboarding, incident resolution, customer updates, and more across all tenants.

Deliver higher margins, lower workloads, and consistent service quality, all from one automation fabric.



MSP-Grade Scale & Security

Built for Security and Control

Autom Mate MSP Edition is a zero-touch automation platform engineered specifically for multi-client environments.

- Tenant-level data isolation for compliance and protection
- Centralized dashboards for visibility across clients
- Policy-based access management
- Federated integration layers for rapid deployment

Ready to learn more?

Head over to autommate.com/msp-edition to get a personal demo.
We look forward to meeting you!

Trusted by IT Pros to deliver predictable, end-to-end automation

DAMAC · OTC · Koç · SUZUKI · MITSUBISHI · vodafone · Pick n Pay · HDI · müller